North Alabama Community Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. North Alabama Community Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

North Alabama Community Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact your Care Coordinator or call (256) 382-2590 or toll-free (855) 640-8827.

If you believe that North Alabama Community Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by contacting:

Dana Garrard Stout
Executive Director
PO Box 18926
Huntsville, AL 35805
Telephone: (256) 382-2590
Toll-free: (855) 640-8827
TTY: (855) 219-6599
FAX: (256) 382-2715,
Email: dana.garrard@alabamacommunitycare.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the North Alabama Community Care's office is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019
1-800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Assistance

ATTENTION: Language assistance services are available to you free of charge. Call (855) 640-8827 (TTY: (855) 219-6599).

English - LARGE PRINT

ATTENTION: Language assistance services are available to you free of charge. Call (855) 640-8827 (TTY: (855) 219-6599).

Spanish - Español

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (855) 640-8827 (TTY: (855) 219-6599).

Chinese 中文

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電(855) 640-8827 (TTY: (855) 219-6599).。

Korean 한국어

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電(855) 640-8827 (TTY: (855) 219-6599).。
번으로 전화해 주십시오.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (855) 640-8827 (TTY: (855) 219-6599).

العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (855) 640-8827 (رقم هاتف الصم والبكم: (855) 219-6599).

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (855) 640-8827 (TTY: (855) 219-6599).

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (855) 640-8827 (TTY: (855) 219-6599).

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો (855) 640-8827 (TTY: (855) 219-6599).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (855) 640-8827 (TTY: (855) 219-6599).

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (855) 640-8827 (TTY: (855) 219-6599). **पर कॉल करें।**

Lao

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ (855) 640-8827 (TTY: (855) 219-6599).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (855) 640-8827 (телетайп: (855) 219-6599).

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (855) 640-8827 (TTY: (855) 219-6599).

Türkçe (Turkish)

DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. (855) 640-8827 (TTY: (855) 219-6599 irtibat numaralarını arayın.

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(855) 640-8827 (TTY: (855) 219-6599).まで、お電話にてご連絡ください。