



ACHN Provider eBook 2021

TABLE OF CONTENTS

INTRODUCTION	#
Alabama Medicaid Agency (AMA) Brief Overview	#
Alabama Coordinated Health Network (ACHN) Brief Overview	#
ACHN Regions and Organizations	#
ACHN Contact Information	#
PROVIDER PARTICIPATION REQUIREMENTS	#
Primary Care Providers (PCP) and Groups	#
Delivering Health Care Providers (DHCP) and Groups	#
PROVIDER PARTICIPATION AGREEMENTS	#
Primary Care Providers (PCP) and Groups	#
Delivering Health Care Providers (DHCP) and Groups	#
PRIMARY CARE PROVIDERS (PCP)	#
Eligible Individuals	#
Covered Services	#
Provider Selection and Referral Requirements	#
Care Coordination	#
Reimbursements and Payments	#
Quality Improvement	#
Quarterly Incentives	#
Quality Measure Scorecard	#
Cost Effectiveness Scorecard	#
MARA Scoring	#
PCMH	#
Medical Management Meetings	#

TABLE OF CONTENTS (CONTINUED)

DELIVERING HEALTH CARE PROVIDERS (DHCP)	#
Eligible Individuals	#
Covered Services	#
Provider Selection and Referral Requirements	#
Care Coordination	#
Reimbursements and Payments	#
Quality Improvement	#
ALABAMA MEDICAID AGENCY PRESENTATIONS	#
ALABAMA MEDICAID AGENCY ALERTS & UPDATES	#

INTRODUCTION

Alabama Medicaid Agency (AMA) Brief Overview

Medicaid began in Alabama on January 1, 1970. For nearly 50 years, millions of Alabamians have received medical services through Medicaid. Medicaid primarily covers low income children, disabled adults, nursing home residents and low-income people who also have Medicare.

Alabama Coordinated Health Network (ACHN) Brief Overview

Alabama Coordinated Health Networks (ACHN) is an innovative plan to transform health care provided to Medicaid recipients in Alabama. ACHN transforms the Medicaid delivery system in to a more flexible and cost-efficient effort. This effort builds off the AMA's current case management program structure and effectively links Eligible Individuals (EIs), Providers, and community resources in each of the seven newly defined regions to improve health outcomes for Medicaid recipients. Care coordination within the ACHN is a single program that allows AMA and Providers a more effective platform for service delivery and improved outcomes.

[INSERT INFORMATION REGARDING BOARD MEMBERS, REQUIREMENTS, AND PURPOSE]

“Alabama Coordinated Health Networks (ACHN) is an innovative plan to transform health care provided to Medicaid recipients in Alabama.”

ACHN Regions and Organizations

There are seven regions in the ACHN each with its own organization for Care Coordination:

- Alabama Care Network Mid-State
- Alabama Care Network Southeast
- Gulf Coast Total Care
- My Care Alabama Central
- My Care Alabama East
- My Care Alabama Northwest
- North Alabama Community Care

Organization Listed by County:

Autauga	My Care Alabama Central
Baldwin	Gulf Coast Total Care
Barbour	Alabama Care Network Southeast
Bibb	My Care Alabama Northwest
Blount	My Care Alabama East
Bullock	Alabama Care Network Southeast
Butler	My Care Alabama Central
Calhoun	My Care Alabama East
Chambers	Alabama Care Network Southeast
Cherokee	My Care Alabama East
Chilton	My Care Alabama Central
Choctaw	Gulf Coast Total Care
Clarke	Gulf Coast Total Care
Clay	My Care Alabama East
Cleburne	My Care Alabama East
Coffee	Alabama Care Network Southeast
Colbert	My Care Alabama Northwest
Conecuh	Gulf Coast Total Care
Coosa	My Care Alabama East
Covington	Alabama Care Network Southeast
Crenshaw	My Care Alabama Central
Cullman	North Alabama Community Care
Dale	Alabama Care Network Southeast
Dallas	My Care Alabama Central
De Kalb	My Care Alabama East
Elmore	My Care Alabama Central
Escambia	Gulf Coast Total Care
Etowah	My Care Alabama East
Fayette	My Care Alabama Northwest
Franklin	My Care Alabama Northwest
Geneva	Alabama Care Network Southeast
Greene	My Care Alabama Northwest
Hale	My Care Alabama Northwest
Henry	Alabama Care Network Southeast

Houston	Alabama Care Network Southeast
Jackson	North Alabama Community Care
Jefferson	Alabama Care Network Mid-State
Lamar	My Care Alabama Northwest
Lauderdale	My Care Alabama Northwest
Lawrence	My Care Alabama Northwest
Lee	Alabama Care Network Southeast
Limestone	North Alabama Community Care
Lowndes	My Care Alabama Central
Macon	Alabama Care Network Southeast
Madison	North Alabama Community Care
Marengo	My Care Alabama Central
Marion	My Care Alabama Northwest
Marshall	North Alabama Community Care
Mobile	Gulf Coast Total Care
Monroe	Gulf Coast Total Care
Montgomery	My Care Alabama Central
Morgan	North Alabama Community Care
Perry	My Care Alabama Central
Pickens	My Care Alabama Northwest
Pike	Alabama Care Network Southeast
Randolph	My Care Alabama East
Russell	Alabama Care Network Southeast
St. Clair	My Care Alabama East
Shelby	Alabama Care Network Mid-State
Sumter	My Care Alabama Northwest
Talladega	My Care Alabama East
Tallapoosa	My Care Alabama East
Tuscaloosa	My Care Alabama Northwest
Walker	My Care Alabama Northwest
Washington	Gulf Coast Total Care
Wilcox	My Care Alabama Central
Winston	My Care Alabama Northwest

ACHN Contact Information

- **Alabama Care Network Mid-State**
 - Phone: (833) 296-5245
 - Fax: (205) 449-9759
 - Email: acnmidstate@uabmc.edu
 - Website: alabamacarenetwork.com/mid-state
- **Alabama Care Network Southeast**
 - Phone: (833) 296-5246
 - Fax: (334) 466-4609
 - Email: acnsoutheast@uabmc.edu
 - Website: alabamacarenetwork.com/southeast
- **Gulf Coast Total Care**
 - Phone: (833) 296-5247
 - Fax: (251) 930-6984
 - Email: gctc@uabmc.edu
 - Website: gulfcoasttotalcare.com
- **My Care Alabama Central**
 - Phone: (855) 288-8361
 - Fax: (205) 402-9217
 - Email: infocentral@mycarealabama.org
 - Website: mycarealabama.org/mycare-alabama-central
- **My Care Alabama East**
 - Phone: (855) 288-8366
 - Fax: (205) 402-9222
 - Email: infoeast@mycarealabama.org
 - Website: mycarealabama.org/mycare-alabama-east/
- **My Care Alabama Northwest**
 - Phone: (855) 200-9470
 - eFax: (205) 402-9243
 - infoNW@mycarealabama.org
 - MyCareAlabama.org/mycare-alabama-northwest
- **North Alabama Community Care**
 - Phone: (855) 640-8827
 - Fax: (256) 382-2715
 - Email: info@northalcc.org
 - Website: northalcc.org

PARTICIPATION REQUIREMENTS

Primary Care Providers (PCP) and Groups

For specific information on agreements, please see [PARTICIPATION AGREEMENTS](#) section.

Three agreements must be signed to participate:

1. Alabama Medicaid Provider Agreement (To obtain your Medicaid Provider ID number)
2. Alabama Medicaid Primary Care Physician Group Agreement
3. ACHN entity and PCP Group Agreement
 - **NOTE:** Only one ACHN/PCP Group Agreement is needed. You may participate with any ACHN in any region. You are not contractually obligated to work exclusively with the ACHN you have an agreement with.

To receive payment for services, Physician groups must meet the following criteria for participation:

- Actively work with the ACHN entity to review recipient care plans
- Participate as needed in ACHN Multi-Disciplinary Care Team (MCT)
- Participate in ACHN initiatives centered around quality measures
- Participate in at least two quarterly Medical Management Meetings and one webinar/facilitation exercise with the regional ACHN medical director over a 12-month period
 - NPs and PAs may attend for PCP
- Review data provided by the ACHN to help achieve regional and state Medicaid goals
- **NOTE:** Alternate payment methodologies are used for these providers:
 - FQHCs and Rural Health Clinics
 - Physicians who are part of the medical faculty as determined by a state university

Delivering Health Care Providers (DHCP) and Groups

For specific information on agreements, please see [PARTICIPATION AGREEMENTS](#) section.

Two agreements must be signed to participate:

1. Alabama Medicaid Provider Agreement (To obtain your Medicaid Provider ID number)
2. ACHN entity and DHCP Group Agreement
 - **NOTE:** Only one ACHN/DHCP Group Agreement is needed. You may participate with any ACHN in any region. You are not contractually obligated to work exclusively with the ACHN you have an agreement with.

To receive payment for services, DHCP groups must meet the following criteria for participation:

- Participate in the development of the care plan with the ACHN
- Participate in the DHCP selection and referral process
- Provide data, as needed, to the ACHN



PARTICIPATION AGREEMENTS

Primary Care Providers (PCP) and Groups

All three agreements listed below are required to participate and receive payment for services within the ACHN.

1. To become a Medicaid Provider, you must first **apply with the Alabama Medicaid Agency and receive your Provider Medicaid ID number**. You can apply online via the Electronic Provider Enrollment Application Portal. Instructions, information, and access to the Electronic Provider Enrollment Application Portal is located on the Alabama Medicaid Agency's website:

www.medicaid.alabama.gov/content/9.0_Resources/9.4_Forms_Library/9.4.16_Provider_Enrollment_Forms.aspx

2. To become a Primary Care Physician within the ACHN you must fill out the **Alabama Medicaid Primary Care Physician Group Enrollment Agreement**. The Agreement is located on the Alabama Medicaid Agency's website:

www.medicaid.alabama.gov/documents/5.0_Managed_Care/5.1_ACHN/5.1.3_ACHN_Providers/5.1.3_PCP_Group_Enrollment_Agreement_with_Medicaid_5-10-19.pdf

3. To contract with a specific ACHN you must sign an **ACHN Entity and Provider Group Agreement**. Only one ACHN/PCP Group Agreement is needed. You may participate with any ACHN in any region. You are not contractually obligated to work exclusively with the ACHN you have an agreement with.

Contact an ACHN to begin this process of enrollment. *See ACHN Regions and Organizations and ACHN Contact Information sections.*

Delivering Health Care Providers (DHCP) and Groups

[INSERT AGREEMENT INFORMATION]

PRIMARY CARE PROVIDERS (PCP)

[Subsections listed below. Insert information]

Eligible Individuals

Covered Services

Provider Selection and Referral Requirements

Care Coordination

Reimbursements and Payments

Quality Improvement

Quality Incentives

Quality Measure Scorecard

Cost Effectiveness Scorecard

MARA Scoring

PCMH

Medical Management Meetings

DELIVERING HEALTH CARE PROVIDERS (DHCP)

[Subsections listed below. Insert Information]

Eligible Individuals

Covered Services

Provider Selection and Referral Requirements

Care Coordination

Reimbursements and Payments

Quality Improvement

ALABAMA MEDICAID AGENCY PRESENTATIONS

Webinars and presentations presented by the Alabama Medicaid Agency can be located on their website under **Presentations**:

www.medicaid.alabama.gov/content/5.0_Managed_Care/5.1_ACHN/5.1.3_ACHN_Providers.aspx

Webinars are presented live and it is recommended that you sign up for email and/or text alerts for upcoming presentations.

ALABAMA MEDICAID AGENCY ALERTS & UPDATES

Also listed on the website mentioned in the previous section are links to sign up for email and/or text alerts. These are located under **Notifications**.

www.medicaid.alabama.gov/content/5.0_Managed_Care/5.1_ACHN/5.1.3_ACHN_Providers.aspx